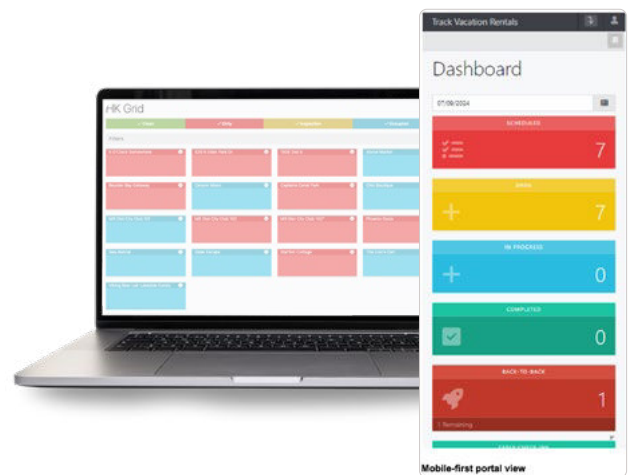# TRACK PMS

Optimize Property Care from One Easy-to-use, Efficient Platform

Guest standards have never been higher, and brand reputation has never mattered more. But, the daily challenges of coordinating cleaning and maintenance resources to meet expectations never seem to get any easier. Until now.

TrackPMS Helps Guest Services, Housekeeping, and Maintenance Teams Manage Work Orders on the Go

With at-a-glance tools like Housekeeping Portal and Housekeeping Grid, flexible workflows, dynamic triggers, seamless integrations, and powerful automations, TrackPMS makes workload management easy, efficient, and stress-free.

Mobile-first portal view

Be More Organized, More Efficient, and More Responsive with TrackPMS

"We wanted to be better at our business. And better means more organized, more efficient, and more profitable. Track and the operational technology integrations have made us better. Our maintenance, housekeeping, inspection, call center, and bicycle departments have improved our guest experiences. Plus, we've seen a massive lift in productivity and employee retention."

– Dylan Bozarth, General Manager of 30A Escapes

What could you accomplish with results like the team at 30A Escapes?

40
Hours/week saved with new employee efficiencies

30%
Increase in maintenance program profitability

10x
Employee retention and job satisfaction

tnsinc.com | TRACK
A TravelNet Solution

Give Your Team and Vendors Everything They Need to Work Efficiently and Effectively

Operational & Safety Notes

Communicate nuanced instructions or property management details like "Replace bulbs in BR1 vanity" or "Warning: Cougar spotted."

Secure Lock Code Generation

Generate one-time door codes or assign codes to staff and third-party vendors for transparent, timely, and secure access.

Housekeeping Grid & Portal

Both managers and staff can assess work order volume and status at-a-glance. Empower teams in the field to manage work orders on the go. Responsively support back-up staffing needs or real-time prioritization updates.

Automatic Work Order Triggers

Save time and prevent miscommunication by automatically triggering turn notifications and other work orders to staff members, vendors, or inspectors.

Cleaning Checklists & Stock Items

Both managers and staff can assess work order volume and status at-a-glance. Empower teams in the field to manage work orders on the go. Responsively support back-up staffing needs or real-time prioritization updates.

Flexible, Dynamic Work Assignment

Easily assign and reassign staff members based on work order status and scheduling needs. Reassign cleanings if a team member falls behind or is out sick. Catch up on status updates with bulk updates for work done but not yet marked complete.

Manage Back-of-House Operations with Ease

Clean-type Configurations

Create, then assign clean types, time estimates, task lists, payouts, and owner fees by unit or unit groups.

Customizable Work Order Problem Types

Tag maintenance work orders to identify negative patterns (like faulty appliances or unsatisfactory repairs) for big-picture problem-solving.

Custom Fields for Unit Data

Centralize unit data and track everything from HVAC filter size or appliance warranties to floor plans with shut-off valves and breaker boxes.

Big-picture & Detailed Reporting

Track and analyze work order activity, such as clean times and work order completion, to ensure operational efficiency.

Seamless Third-party Integrations

Automatically route unique or groups of units to third-party maintenance tools and payout systems.

Configure Owner Charges & Markups

Assign vendor and misc. materials charges to owners or recoup time spent coordinating ad hoc vendors.

Vendor Payout System

Process third-party vendor payouts for completed work, via ACH payments, direct deposit, or check.